



AN UPDATE FROM BLACK HAY

Following Government Advice we (like so many businesses across the UK) have temporarily closed our physical offices in order to protect staff/public alike.

So, what are we doing now... we are working remotely. We handle enquiries by phone or email as normal, available during normal working hours ...just not at our physical office. In an emergency we may make "special arrangements" to meet with clients.

It's a challenging time for sure, however UK business and people across the UK are dealing with this unique event together. We will emerge in due course to what may be described as a "New Normal".

**Please note... This Newsletter/ Update mentions the work that the various Departments of BLACK HAY do, it is intended as an Overview/Guide. We will be in touch if we are currently conducting business on your behalf*

"It's a natural human reaction, to want to move, to build a new nest" (...that's my experience. Graeme Lumsden, BLACK HAY ESTATE AGENTS)

OUR THOUGHTS

We look forward to emerging from this challenge.

From everyone at BLACK HAY...

We sincerely wish you, your family, friends & community keep safe and we're sure everyone is looking forward to positive times ahead, when we emerge from this unique situation.

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CLIENT UPDATE...

BLACK HAY started back in the 1930's... We've dealt with our clients business for over 80 years, for generations of families, and for existing/new clients. You can imagine the variety of work that we do and that we always act in our clients best interests. We deeply appreciate the Trust that our clients place in BLACK HAY.

This current situation is unique... We all find ourselves in a remarkable situation in terms of how quickly it evolved. However as Professionals working on your behalf we have to adapt, as we have done, and continue to conduct your business and ours, albeit with some disruption, delays and no doubt extra twists n' turns along the way. We are confident, that although the coming months will be challenging, business will return to a degree of normality in due course. Looking globally we witness some countries beginning to see signs of returning to a degree of normality.

We are working behind the scenes... Taking into account the Government Guidelines we are still all working away. Technology and varied methods of communication enable us to keep moving forward. As you would expect, much of our business evolves around the exchange of legal documentation which is more problematical, however we work around that where we can and plan ahead for when the "New Normal" starts to appear and we can revert to physical processes.

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BLACK HAY are working on my behalf just now...

What happens next ?

On Property Transactions... If you accepted an Offer for your property, or successfully offered for a new property, your Solicitor at BLACK HAY will still be looking to progress the legalities of the sale with the aim of "Concluding Missives" (or they may already have done so) ...at which point most Clients tend to relax because they can look forward to the date of entry that has been formally agreed, at which time the purchase price is received, keys exchanged etc. It is clear that the current "Lockdown" situation means that your Solicitor will be temporarily restricted (for a variety of reasons) in being able to progress matters in the normal manner. This is to be expected in this unique situation, however we will work with you on your behalf to secure a solution, which may on occasions have to involve a compromise (ie... changing a date of entry due to delays beyond our control).

What about Executries, Marital, Civil, Licensing or Other Business that you are conducting on my behalf ? ...Rest assured that your Solicitor will be still be working in the background on your behalf and they will be in touch when they have news to report. Every business is having to adapt and work where possible amidst temporary delays or using different methods, rescheduling business or seeking the latest information in order to progress particular business.

I'm anxious about my particular business with you... It's understandable that you are anxious however your BLACK HAY Solicitor is motivated as a professional acting for you to complete your work, understandably however they have to work within the parameters of this unique situation. They will be in touch with news/progress as this unique situation evolves and we will gradually return to the New Normal way of doing business. Extra patience is something we will all get used to :-)

We have been serving Our Clients since the 1930's ...so we look forward to assisting you now and in the future.

TRUST BLACK HAY blackhay.co.uk

CONTACT US

WE ARE STILL DEALING WITH BUSINESS, SUBMITTING PROPERTY OFFERS, NOTING REQUESTS TO DEAL WITH FUTURE BUSINESS, PRE-REGISTERING PROPERTY FOR SALE THROUGH OUR ESTATE AGENCY etc.

SO, IF YOU HAVE BUSINESS TO CONDUCT, LET US KNOW AND WE CAN PREPARE TO DEAL WITH IT ON YOUR BEHALF

We can be contacted by phone....

SOLICITORS

AYR

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SOLICITORS

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(press Option 1)

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Or you can send an email using Our

CONTACT US form

on our

blackhay.co.uk

website, or visit our

ABOUT US Page

where we have a list

of individual email

contacts for our Key

Personnel.